



# SIMPLIFYING YOUR CARGO MOVEMENTS

Connecting Logistic Borders

[www.sunstarmarine.com](http://www.sunstarmarine.com)



## Welcome to SunStar Marine

As a customs brokerage and freight forwarding business we have always remained true to our roots while at the same time evolving according to industry trends and client commitments.

International trade has many facets and no two businesses have the exact same needs. SunStar Marine recognises today's urgency for individual solutions and just as we did in the beginning, we put compliance at the forefront of our operation. Our responsibility and promise to our clients is to be a fully engaged partner who values your success as much as you do.



### Our Belief

Our responsibility is to create a secure and compliant environment for our clients so they can conduct their business without sacrificing productivity and performance. Our value is in our ability to identify risk and provide solutions before issues become business threats. We continually assess daily operations and engage regularly on a personal level to manage and advocate in the best interest of our clients.

### Our Platform

The SunStar Marine platform spans all industry verticals including agriculture commodities, textiles, apparel, footwear, retail, electronics, chemicals, pharmaceutical, automotive, lumber and more. It takes a skilled hand to understand how all of the pieces of the trade compliance fit together. That is why all of our work is handled by experienced teams proficient in a specific industry or commodity and never through data processing centers.

## Customs Brokers (Customs Clearance)

Customs clearance is at the core of what we do. We have the knowledge, hands-on experience and technology essential to navigating the complexities of a customs clearance operation.

We advocate for our clients, helping them address international trade and compliance matters with confidence.



### Our USP

- ☑ Precise knowledge of all rules, acts and notifications and duty exemptions to provide the client with maximum benefits.
- ☑ Documents filed only after proper understanding of all items.
- ☑ Technical knowledge of various kinds of goods and we make sure to put extra efforts to understand the technicalities of new items so that clients can avail maximum benefits and minimise complications and any shortcomings.
- ☑ All work is executed by a team of experienced staff in a highly professional manner.
- ☑ We believe in personal attention and excel at keeping up customer relationship.

### Customs Clearance Process

The process of clearing cargo through customs is the indispensable foundation and primary focus for all SunStar Marine services. SunStar Marine acts as a powerful advocate for our clients helping navigate international trade matters with confidence. Offering hands on experience is essential to running an effective customs brokerage operation and we integrate the most advanced process with sound compliance practices.

## Global Logistics

SunStar Marine provides a complete supply chain solution, including customs clearance, forwarding and consolidation. Multiple carrier contracts and exclusive agent relationships along with concurrent tracking allow us to react in real time to changes in timetable, capacity and other shifting variables.

Our logistics services are available from origins around the world. Please contact us to learn more about our end to end services.



### Ocean Freight

- ☑ Ocean freight forwarding and consolidation.
- ☑ LCL and FCL container management.
- ☑ Domestic Ocean services (Local Contact).
- ☑ Large carrier footprint - Exclusive contracts with ocean carriers ensure.
- ☑ Global coverage, capacity, and competitive rates.
- ☑ Innovative, sophisticated systems and tools.

### Air Freight

- ☑ Import and export documentation and procedure proficiency.
- ☑ Peak period capacity solutions.
- ☑ Regulatory and transportation compliance knowledge.
- ☑ Domestic air services: deferred, time definite, next flight out and charter.

## Transport Management

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SunStar Marine provides a user friendly and user-level customisable solution including the following:

- ☑ Real-time update on the vehicle movement.
- ☑ On-time delivery performance.
- ☑ Safe and secure movement of cargo.
- ☑ High-volume corporation-wide document storage and retrieval.
- ☑ Customisable reporting solutions based on specific client needs.



## Warehousing and Distribution

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Robust network of warehousing/distribution options providing the following services :

- ☑ Short to long-term storage flexibility.
- ☑ Pick & pack and re-work services.
- ☑ Ticketing/Labeling.
- ☑ Dispatch management.
- ☑ Comprehensive Value-Added Services.
- ☑ Cross docking.
- ☑ Temperature Control and Cold chain storage (Fresh Frozen Food / Pharmaceuticals).
- ☑ Customs handling including bonded warehousing.
- ☑ Strong Free Trade Zone knowledge and integration.
- ☑ Network management: Single point of accountability for improved responsiveness and simplified communication.

## Export Scheme Advisory

SunStar Marine team has a vast knowledge, experience and expertise in the field of Foreign Trade Policy. We help our clients for facilitation of various licenses from DGFT (Directorate General of Foreign Trade). We provide support to clients in preparing applications, documentation of import – export statements and monitoring exports against licenses taken from DGFT.

### MEIS (Merchandise Export from India Scheme)

MEIS is an Incentive Scheme introduced in the Foreign Trade Policy of India (2015-2020). Incentive schemes can entitle the exporters to duty credit scrips subject to various conditions and gives a value of 02-05% on FOB from export of goods from India in the form of duty credit script.

### SEIS (Service Export from India Scheme)

SEIS is an Incentive Scheme introduced in the Foreign Trade Policy (FTP) of India (2015-2020). The main objective of SEIS is to encourage export of notified services from India. A service provider located in India, providing notified services rendered in the specified manner shall be eligible for reward at the notified rates on the net foreign exchange earned.

### MEIS/ SEIS License Purchase and Sale

These licenses are purchased directly from Exporter's who are not importing any goods and wish to sell their scrips. We act as a broker in between Exporter & Importer for sales of MEIS/SEIS License as per current market price. We are one of the leading broker in MEIS/SEIS license trade and the trade is governed as per Foreign Trade Policy.



### EPCG (Export Promotion Capital Goods)

EPCG Scheme allows import of capital goods for pre-production, production and post-production at Zero customs duty. We can assist client's in assessing the feasibility of the scheme for exports/domestic supplies, planning for maximum benefits, documentation, application preparations, representation and coordination with DGFT and other concerned Government Departments till the client's finally gets the authorisation. Later on, we will assist in redemptions of the authorisation.

### OTHER SERVICES

- Bond Cancellation of Advance License/EPCG License.
- Advance Authorisation (AA).
- Application for Importer-Exporter Code (IEC).
- Digital Signature (e-Token).
- Registration cum Membership Certificate (RCMC).
- Duty Free Import Authorisation (DFIA).



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M A R I N E



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